

## DECLARATION AND POWER OF ATTORNEY

I, DELMA S. HUME, declare that I am a citizen of the United States of America, residing at Peoria, Illinois, and that I believe I am one of the original, first, and joint inventors together with ROBERT L. FLINT, STEVEN L. GUSE, ROBERT J. RACHOWICZ, DENNIS M. BROWN, MILO O. TWIST AND THERESA D. WIRE of the subject matter which is claimed and for which a patent is sought on the invention entitled:

### METHOD FOR MANAGING RETURNS

the specification of which is attached hereto.

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims.

I hereby claim the benefit under Title 35, United States Code, §119(e) of any United States provisional application(s) listed below:

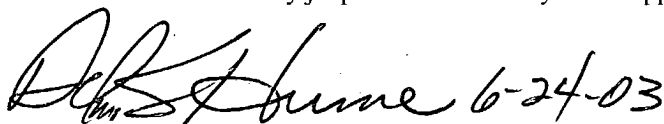
Provisional Application Serial Number: 60/395,748

Provisional Application Filing Date: July 12, 2002

I acknowledge the duty to disclose to the Patent and Trademark Office all information known to be material to patentability as defined in §1.56. I further declare that no application for patent or inventor's certificate on this invention has been filed in any country foreign to the United States of America prior to this application by me or my legal representatives or assigns.

I hereby appoint William B. Heming, Patent Office Reg. No. 29,390, telephone (309) 675-4452, J. Wesley Blumenshine, Patent Office Reg. No. 32,399, telephone (309) 675-5537, J. W. Keen, Patent Office Reg. No. 28,432, telephone (309) 675-5753, and Dennis C. Skarvan, Patent Office Reg. No. 35,360, telephone (309) 675-6060, my attorneys and/or agents, with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected with this application. Please address all correspondence to: William B. Heming, Caterpillar Inc., Intellectual Property Department, AB6490, 100 N.E. Adams Street, Peoria, Illinois 61629-6490.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements are made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

 6-24-03

DELMA S. HUME

Date

Post Office Address:

5500 W. Rachel Drive  
Peoria, Illinois 61615

## DECLARATION AND POWER OF ATTORNEY

I, ROBERT L. FLINT, declare that I am a citizen of the United States of America, residing at Edelstein, Illinois, and that I believe I am one of the original, first, and joint inventors together with DELMA S. HUME, STEVEN L. GUSE, ROBERT J. RACHOWICZ, DENNIS M. BROWN, MILO O. TWIST AND THERESA D. WIRE of the subject matter which is claimed and for which a patent is sought on the invention entitled:

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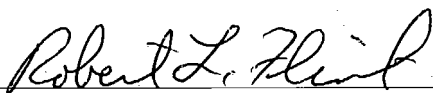
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 6/22/03  
ROBERT L. FLINT Date

Post Office Address:  
514 W. Singing Woods Road  
Edelstein, Illinois 61526

## DECLARATION AND POWER OF ATTORNEY

I, STEVEN L. GUSE, declare that I am a citizen of the United States of America, residing at Peoria, Illinois, and that I believe I am one of the original, first, and joint inventors together with DELMA S. HUME, ROBERT L. FLINT, ROBERT J. RACHOWICZ, DENNIS M. BROWN, MILO O. TWIST AND THERESA D. WIRE of the subject matter which is claimed and for which a patent is sought on the invention entitled:

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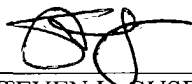
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STEVEN L. GUSE

6/12/03

Date

Post Office Address:

5136 W. Timbervue Court  
Peoria, Illinois 61615

## DECLARATION AND POWER OF ATTORNEY

I, ROBERT J. RACHOWICZ, declare that I am a citizen of the United States of America, residing at Peoria, Illinois, and that I believe I am one of the original, first, and joint inventors together with DELMA S. HUME, ROBERT L. FLINT, STEVEN L. GUSE, DENNIS M. BROWN, MILO O. TWIST AND THERESA D. WIRE of the subject matter which is claimed and for which a patent is sought on the invention entitled:

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Robert J. Rachowicz 6/24/03  
ROBERT J. RACHOWICZ Date  
Post Office Address:  
3207 Forsythe Road  
Peoria, Illinois 61614

JUN. 30. 2003 8:12AM

INTELLECTUAL PROPERTY

NO. 2579 P. 2

**DECLARATION AND POWER OF ATTORNEY**

I, DENNIS M. BROWN, declare that I am a citizen of the United States of America, residing at Tishomingo, Mississippi, and that I believe I am one of the original, first, and joint inventors together with DELMA S. HUME, ROBERT L. FLINT, STEVEN L. GUSE, ROBERT J. RACHOWICZ, MILO O. TWIST AND THERESA D. WIRE of the subject matter which is claimed and for which a patent is sought on the invention entitled:

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DENNIS M. BROWNDate 6/30/2003

Post Office Address:

519 Highway 365

Tishomingo, Mississippi 38873

## DECLARATION AND POWER OF ATTORNEY

I, MILO O. TWIST, declare that I am a citizen of the United States of America, residing at Washington, Illinois, and that I believe I am one of the original, first, and joint inventors together with DELMA S. HUME, ROBERT L. FLINT, STEVEN L. GUSE, ROBERT J. RACHOWICZ, DENNIS M. BROWN AND THERESA D. WIRE of the subject matter which is claimed and for which a patent is sought on the invention entitled:

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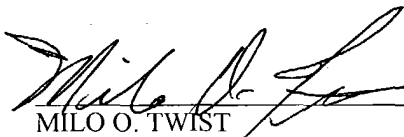
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MILO O. TWIST

Date

19 June 2003

Post Office Address:  
208 Daniel Parkway  
Washington, Illinois 61571

## DECLARATION AND POWER OF ATTORNEY

I, THERESA D. WIRE, declare that I am a citizen of the United States of America, residing at Pekin, Illinois, and that I believe I am one of the original, first, and joint inventors together with DELMA S. HUME, ROBERT L. FLINT, STEVEN L. GUSE, ROBERT J. RACHOWICZ, DENNIS M. BROWN AND MILO O. TWIST of the subject matter which is claimed and for which a patent is sought on the invention entitled:

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Theresa D. Wire 6/24/03  
THERESA D. WIRE Date

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321 Willow Street  
Pekin, Illinois 61554